

GENERAL INFORMATION

Ordering Information

Customer Service representatives are available Monday through Friday 9:00 a.m. to 5:00 p.m. Pacific Standard Time.

Orders may be placed by:

Phone: (925)964-1221
Fax: (925)964-0202
Toll Free: 1(800)939-0968
E-mail: sales@aqchem.com
Mail: AQCHEM LLC
151E LINDBERGH AVE
LIVERMORE, CA 94551

Please include the following information with each order:

- P.O. (Purchase Order) Number
- Catalog Number / Product Name / Quantity
- Billing Information
- Shipping Address

Pricing

Prices in this catalog are F.O.B from California,US and are subject to change without notice. All freight, insurance, and special packaging charges will be added to the invoice unless other arrangements are made. Written quotations are guaranteed for 30 days. Terms of sales are net 30 days of date of invoice.

Payment

We accept check, money order, wire transfer, credit cards and PayPal.

Use of Our Chemicals

All compounds listed in this catalog are for research and development purpose only. They may not be used as drugs, food, cosmetics or for any other non-laboratory purpose. Some of the chemicals may be toxic or otherwise hazardous, and they should be handled only by qualified individuals trained in laboratory procedures.

Liability

Every efforts has been made to guarantee the accuracy of our catalog. The information and data given in our documents are correct to the best of our knowledge, however, their accuracy is not guaranteed. AQCHEM, LLC will not be responsible for any loss or damage involving the use of our products beyond the purchase price.

Return

Return shipment will only be accepted with our permission. No product may be returned after 30 days.

Delivery

Delivery method and period of delivery will be given upon receipt of an inquiry or order.

Other

Most of our products can be supplied in bulk or semi-bulk quantity. Please contact us for bulk price for more savings.